

SERVICE NOTICE

Benchmarking and Retro-Commissioning Violation Civil Penalty Payments are Submitted in DOB NOW

As of December 15, 2025, all Benchmarking and Retro-Commissioning violation civil penalty payments must be submitted in DOB NOW: *Safety*. Benchmarking violation civil penalty payments submitted by eFiling and Retro-Commissioning violation civil penalty payments submitted by mail will no longer be accepted. These violations are also searchable in DOB NOW: *Safety*.

Search for Violations

All compliance violations can be searched and viewed in the Public Portal without logging into DOB NOW. Go to nyc.gov/dobnow and select **Violations & Notices of Deficiency**. Select Compliance Type **Benchmarking – LL84** or **Retro-Commissioning – LL87** and search by Violation Number, Address, BBL, or BIN.

Pay the Civil Penalty

Login to DOB NOW using an NYC.ID account. If you need to create an NYC.ID account, visit nyc.gov/dobnowtips. Select the DOB NOW: *Safety* module and then **Violations & Notices of Deficiency**. Select **+Violations Payments** and **Benchmarking – LL84** or **Retro-Commissioning – LL87**.

Additional information

Visit [DOB NOW: Safety Resources](#) for more information on how to search for and submit a violation payment. For additional assistance, use the **DOB NOW Help Form** at nyc.gov/dobnowhelp to submit an inquiry.

For more information about Benchmarking or Retro-Commissioning, visit nyc.gov/LL84 or nyc.gov/LL87.